

## **CORE RETURN POLICY**

**Freight for single item core returns are the responsibility of the customer.**

**Once a core has been returned, it will be inspected within 48 hours for the following items:**

- ✓ Cores must match application of originally purchased part. No substitutions allowed.
- ✓ All required parts are intact and not damaged beyond repair for AT Hidraulic JSC re-manufacturing specifications.
- ✓ Final decision on the rebuildable condition of a returned core is solely up to AT Hidraulic JSC. Please see AT Hidraulic JSC warranty policy for details on core failures.
- ✓ Only customer cores resulting in direct sales by AT Hidraulic JSC will be accepted for core credit.

**Once the core return has been processed, the following will occur:**

- ✓ AT Hidraulic JSC will notify the customer of any discrepancies noted with cores returned.
- ✓ AT Hidraulic JSC may elect to reject core completely or charge customer for specific repairs and/or missing or damaged parts.
- ✓ Should a core not be accepted, AT Hidraulic JSC will return core to customer at their expense if requested.